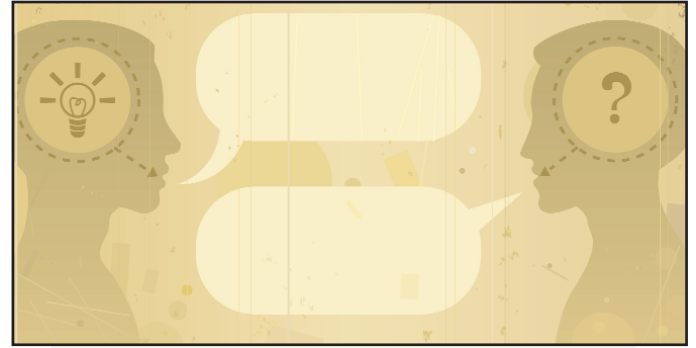


# Professional Mediation Training

Instructed by Robin Amadei, J.D.

**The University of Denver's school of professional and continuing studies, University College, is pleased to offer a 40-hour mediation training through its Alternative Dispute Resolution program.**



This program is designed specifically for individuals interested in becoming mediators or in integrating mediation skills into their current positions in areas including (but not limited to) human resources, public service, healthcare, law, non-profit management, etc. The course satisfies the initial training requirements for professional mediators in accordance with the Colorado Council of Mediators (CCMO) and the Association for Conflict Resolution (ACR). The DU mediation training is distinctive for several reasons, including: small class size (limited to 24 people), the opportunity to network with accomplished mediators and mediation coaches, and the opportunity to earn academic credit toward the University of Denver's Certificate in Advanced Study in Alternative Dispute Resolution.

## Participants will learn to:

1. Implement the role of an effective mediator
2. Effectively prepare for the mediation
3. Implement interest-based negotiation strategies
4. Develop a firm grasp of the mediation process itself, which includes:
  - a. Mediator opening
  - b. Parties' sharing of perspectives
  - c. Issues identification
  - d. Option generation
  - e. Option evaluation
  - f. Agreement
5. Extract underlying interests (needs) of the parties
6. Help parties to truly listen to each others' needs and interests
7. Develop communication skills including the powerful tool of reframing
8. Frame issues in a way that creative options can be developed;
9. Engage parties in productive and creative problem solving
10. Handle strong emotions that interfere with problem solving
11. Deal with power issues (the parties' and the mediator's power)
12. Mediate across cultures
13. Use the caucus
14. Address ethical issues in mediation

To register call 303-871-2291 or visit [www.universitycollege.du.edu](http://www.universitycollege.du.edu)

For additional information contact Denise Pearson at 303-871-3964.



## Attorneys

This training is accredited for 41 general CLE's and 2.4 ethics credits.

**Dates:** February 19, 20, 21, 27, and 28.

**Time:** 8:30 a.m. – 5:30 p.m.

**Place:** DU campus

**Fee:** \$1,150

5-day workshop includes instruction, participant manual, and professional coaching.

**Network with mediation experts  
February 27.**